

***IMMEDIATE***

No.SECY/G/GM-MS/9788

6th November 2007

Sir,

A meeting was held by the Secretary (Shipping) on 9.10.2007 with representatives of shipping lines, agents, container operators, shippers and related Government agencies including ports (represented by IPA) regarding redressal of grievances in matters relating to shipping services. During the meeting, the implementation of the proposed Shipping Trade Practices Act and the Terminal Handling Charge was discussed. It was decided that the Indian Ports Association (IPA) should carry out study to identify trade practices being followed by Shipping Lines, Agents, Container Operators, Freight Forwarders with regard to lack of transparency in the services provided by them and costs attached to these services.

2. A Core Group with Chairman, Mumbai Port Trust & IPA, Chairman, Kolkata Port Trust, Chairman, Jawaharlal Nehru Port Trust and Chairman, Chennai Port Trust and undersigned as Secretary has been set up to carry out this process forward.

3. To facilitate the study, a questionnaire has been designed to collect information about the practices followed in rendering of services and levy of charges. As an important representative body in maritime sector, you are requested to kindly furnish information in the enclosed questionnaire to help make this study meaningful and fruitful.

4. It is requested that questionnaire may be filled in and returned to Mr.Sunil Deshmukh, Asstt.Manager (Sr.), Business Development Cell, Mumbai Port Trust, Port House, Ballard Estate, Mumbai 400 001 at the earliest and within the next two weeks. It can also be returned by fax (No.022 22694292) or sent by email [bdc@mbptmail.com](mailto:bdc@mbptmail.com). Questionnaire format is also available on our website [www.mumbaiport.gov.in](http://www.mumbaiport.gov.in).

5. Your co-operation is requested.

Yours faithfully,

(Saroj Tahiliani)  
MANANGER (SOM)

DA: As above