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मुंबई पत्तन प्राधिकरण
MUMBAI PORT AUTHORITY



यातायात प्रबंधक का कार्यालय,
पत्तन भवन, शूरजी वल्लभदास
मार्ग
मुंबई - ४०० ००१.
Traffic Manager's Office,
Port House,
Shoorji Vallabhdas Marg,
Mumbai - 400 001.

No. TM/ IPORTMAN/177

Date : 14 MAY 2024

To
MANSA
BCBA
Trade Associations as per list.

Sub: Implementation of Port EBS Initiative at Mumbai Port Authority:

1. EBS (Enterprise Business Solution): The objectives of this implementation include promoting ease of doing business, transparent processes, measurable performance indicators, technology-driven strategic objectives, and seamless integration with existing systems and devices.
2. The IPORTMAN port operating system will commence operation with effect from **31st May 2024**. For error-free user experience in the new EBS system, the Port Users are hereby advised to follow the instructions given below:-
 - Login User ID and password has been shared to the user agents by port EBS Team. <https://portebbs.indianpcs.gov.in/ebs-portal/>
 - If the User ID is not received, contact as per Help Desk Below.
 - Payment of Port Charges is to be done through the Port Deposit (PD) Account available in the EBS system.
 - Use of NLP Marine is mandatory.
 - User **manuals** available in the EBS Portal for further guidance. <https://portebbs.indianpcs.gov.in/ebs-portal/>
3. The implementation of IPORTMAN will entail the following significant changes from the Port Users perspective which you may inform your members to take note of:

a) **Vessel Agents:**

- The Vessel Agents will be required to maintain Port Deposit (PD) Accounts with MbPA.
- All the vessel, cargo, and stevedoring charges will be payable in advance before the allotment of berth to the vessel.
- It will be the responsibility of the Vessel Agent to coordinate with respective importers/exporters or their representative CHBs to ensure that cargo-related charges(Wharfage) are paid before submission of berthing application.
- All Agencies/Port Users for Inland Vessels/Harbour Craft to close their old VCN and obtain fresh VCN in respect of vessels under the Inland Vessel Act, after implementation of IPORTMAN. In case the vessel is still in port, VCN closure will be done with a Dummy departure entry and a New VCN in Iportman will be opened with a Dummy Arrival. It is the responsibility of agencies to follow through.
- **For Vessels already in port Before implementation of IPORTMAN:-** Advance payment to be done for covering all services till the time of the sailing of the vessel for all vessels in the Port before the date of implementation of IPORTMAN.

b) **Custom House Brokers:**


- The Custom House Brokers to register with MbPA for New PD Account in EBS(IPORTMAN). Old account will be closed in due course and refund will be initiated after dues adjustment.
- All the cargo-related charges are required to be paid in advance prior to vessel berthing and CHBs may coordinate with the vessel agent in this regard.
- **For Vessels already in port Before implementation of IPORTMAN:-** For the cargo arrived/to be Shipped through vessel having VCN generated prior to 31st May 2024, the delivery/Shipment shall be carried out in OLD System (IPos) and payments for the same to be made in full through old PD Accounts. Top up of Old PD Account to be done before 31st May 2024.
- For the IPOS handling the cargo related documents will be required to be submitted by Email.

4. MbPA will also be operating a Customer Facilitation Centre (Help Desk) to advise trade in case of any queries for use of IPORTMAN. The Location helpline contact details are provided below.

5. Requesting your full cooperation to make this switchover successful for the benefit of Trade/Stakeholder.

6. Help Desk Details :-

#	Particulars	Details
1	Helpline Nos.	For Marine related queries: 022-66565193, 022-66565195, 022-66565199 For Traffic related queries: 022-66565454, 022-66565455
2	Helpline Email id	support.mbpa@portebbs.in
3	Location details for Helpdesk	For Marine - OSC Building, Gr Floor For Traffic - 5th Floor, Ambedkar Bhavan, PCC
4	Availability of username and password for the Trade	New Registration/No User id and Password: Details of the Agents/CHAs need to be sent as per attached template for the registration. A mail needs to be sent by Agent/CHAs to dep.ebsreg@mumbaiport.gov.in with the relevant details. Alternatively, the agent can register himself on the EBS portal - https://portebbs.indianpcs.gov.in/ebs-portal/ For updating: An automated email will be sent to the registered email ids with the username, password and link to EBS portal for updating the details.
5	User Manuals	User manuals will be made available in the EBS Portal post login- https://portebbs.indianpcs.gov.in/ebs-portal/
6	PD Account Access details	PD Account details will be available in the EBS Portal post login in the reports- https://portebbs.indianpcs.gov.in/ebs-portal/


(B.S. SHINDE)
TRAFFIC MANAGER